



CODE OF ETHICS



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Since its creation, Sunna Design's mission has been to sustainably illuminate and connect the world through solar energy. To achieve this, the company is committed to promoting strong ethical practices, grounded in its core values of environmental friendliness, innovation, integrity and social responsibility. The objective of this charter is to formalize these commitments and guide all employees, partners and other stakeholders in their daily conduct.



OUR VALUES

At Sunna design, our identity is shaped by three fundamental pillars that guide our approach and vision:

INNOVATION AS DNA

Innovation is at the heart of Sunna Design's strategy. Our R&D is the beating heart of our company, enabling us to develop sustainable and intelligent solutions. We constantly strive to improve our products and services to meet the changing needs of our markets, while maintaining the highest quality standards.

LOCAL COMMITMENT

We are committed to creating an ecosystem of local partners where we operate. This enables us to understand the specific needs of our customers and offer them high-performance products with the assurance of rigorous quality control, controlled environmental impact, and technical and human support.

AN IMPACTFUL MODEL

- Environmental impact:

Our activity is intrinsically linked to the preservation of the environment. We strive to minimize our environmental impact at every stage of our value chain, from design to manufacturing, through installation and end-of-life management of our products.

- Social and economic impact:

We strongly believe that our success should benefit society as a whole. We are committed to contributing to the development of local communities where we operate, including by promoting access to clean energy and improving the quality of life of people.

OUR COMMITMENTS

Customers

- **Product quality and reliability:** We are committed to providing products of the highest quality, designed to last and perform in all conditions.
- **Transparency in communication:** We provide clear and accurate information about our products and services, enabling our customers to make informed decisions.
- **Customer satisfaction:** We place the satisfaction of our customers at the heart of our concerns, offering a quality after-sales service and listening to their needs.
- **Quality management:** The company follows the principles of ISO 9001.



Employees

- **Workplace safety:** We are committed to providing a safe and healthy work environment for all our employees. Safety standards are applied, and employees are encouraged to report on any potentially hazardous situations
- **Professional development:** We encourage the continuous training and skills development of our employees, thus promoting their professional development.
- **Diversity and inclusion:** We value diversity within our team and are committed to providing equal opportunities for all, regardless of their origin, gender, age or sexual orientation.

Business partners

- **Fair selection of suppliers:** We select our suppliers based on objective criteria, considering their ethical and environmental commitment.
- **Ethical collaboration:** We are committed to building relationships of trust and mutual respect with our business partners.
- **Compliance:** We honor our contractual commitments and expect the same from our partners.

Environment

- **Reducing our carbon footprint:** We continuously work to reduce our carbon footprint. In our production processes and in the use of our products.
- **Responsible resource management:** We optimize the use of natural resources and encourage recycling and reuse of materials.
- **Environmental management:** The company follows the principles of ISO 14001, integrating rigorous resource management and waste reduction.



Local communities

- **Support for local development:** We actively participate in the economic and social development of the communities where we operate.
- **Respect for cultures:** We respect and value local cultures in all our international operations.
- **Involvement in social projects:** We are committed to projects that improve access to energy, education and quality of life for local people.

ETHICAL PRACTICES

The fight against corruption

Sunna Design is committed to preventing and combating all forms of corruption, influence peddling, favoritism, misappropriation of funds and any other breach of integrity in the countries where it operates.

We apply national and international anti-corruption laws and expect our employees to embody our **values of integrity and responsibility in their daily work**. The fight against corruption is a **collective and individual responsibility**, requiring constant vigilance on the part of everyone involved, and a commitment to report any suspicious practices.

Gifts, invitations, relations with public officials, suppliers and customers, as well as charitable donations and sponsorships, must be managed with caution and transparency. They must be of moderate value and never be used to gain undue advantage for Sunna Design.

Employees must report any attempt at bribery and may be subject to disciplinary action, including dismissal, in the event of non-compliance.

Privacy and data protection

- **Privacy:** We strictly respect the privacy of our customers, employees and partners.
- **Information security:** We have strong security measures in place to protect personal data and confidential information.
- **Regulatory compliance:** We comply with all applicable data protection laws and regulations.

Fair competition

- **Antitrust compliance:** We are committed to complying with all applicable competition and antitrust laws.
- **Fair business practices:** We conduct our business in a fair and transparent manner, without engaging in unfair or misleading practices.
- **Refusal of industrial espionage:** We categorically reject any form of industrial espionage or illegal collection of information on our competitors.

INNOVATION AND INTELLECTUAL PROPERTY

- **Patent protection:** We protect our intellectual property while respecting the intellectual property of others.
- **Copyright compliance:** We ensure that we do not infringe on the copyrights of others and expect our partners to respect them.
- **Promoting responsible innovation:** We encourage innovation within our company, while ensuring that it is aligned with our ethical values and commitment to sustainability.

SOCIAL AND ENVIRONMENTAL RESPONSIBILITY

Sustainable development goals: We align our activities with the United Nations Sustainable Development Goals (SDGs), particularly those related to clean and affordable energy, industry, innovation and infrastructure, and sustainable cities and communities.



Engagement in local and global initiatives: We are actively involved in initiatives to promote sustainable development and access to clean energy.

To remember

Sunna Design's Ethics Code represents our commitment to uphold **responsibility**, **integrity** and **excellence** in everything we do. We strongly believe that respecting these principles is essential to our long-term success and the well-being of all stakeholders.

